

FEATURES	Legal Shield Standard Family Plan	HYATT*
Employee Group Minimum Requirement (Target Market)	5+ (small, medium and large)	large
Attorney Network Size	40 Provider Law Firms (United States and four provinces in Canada) with over 4,000 referral attorneys	12,000 nationwide network used on a rotating basis; uses in network and out of network concept
Attorney Compensation	Provider Law Firms are paid on a per capita, per member, per month, per state/province	All billing for covered matters is handled between the plan attorney and Hyatt. Established fees are set forth in a schedule that is provided to each firm. In order for plan attorneys to receive reimbursement, they must submit a Plan Service Record.
Quality Control	Semi-annual Provider Law Firm workshops and conventions, membership surveys result in quarterly report cards, monthly reports, monthly Provider Law Firm conference calls, mystery shoppers, metrics monitoring	Telephone calls, office visits, client feedback, plan member surveys and random case audits
Exclusive Provider Law Firm Network	Yes	No
One law firm number to call no matter where you are in the country	Yes	No
Dedicated In Network - country CSRs providing support and service	Yes	Yes
English	Yes	Yes
Spanish	Yes	Yes
Number of Employee Benefit Groups	34,000	Over 1,300
Field Support structure	Yes	Yes

Number of Legal Plan Memberships	1.4 Million ( approximately 4 million individuals)	2 Million plan members and dependents
Will	Included Member and Spouse)- includes annual reviews and updates	In Network -Yes Out of Network Reimbursement - \$150- Member \$175-Member & Spouse
Telephone Consultation, Unlimited per subject matter	Yes	In Network -Yes Out of Network Reimbursement - \$50
Document Review	Unlimited (up to 10 pages)	In Network –Yes Out of Network Reimbursement - \$100
Phone Calls and Letters made on members behalf	One per subject matter – Unlimited Matters	In Network -Yes Out of Network Reimbursement - \$75
Moving Traffic Violations	Unlimited for all covered family members	In Network - Yes Out of Network Reimbursement - \$210-\$500
Suspended Drivers License Assistance	Yes (2.5 hrs of attorney time)	In Network - Yes Out of Network Reimbursement - \$385
Motor Vehicle Tragic Accident	Yes- Covered completely for any family member unless it's drug or alcohol related.	No
Motor Vehicle Personal Injury and Property Damage	Collection assistance (up to \$2,000 and 2.5 hrs of attorney time)	No
Living Will	Yes (includes annual reviews and updates)	In Network - Yes Out of Network Reimbursement - \$60; \$70 member and spouse
Trial Defense Services	Yes- (including job-related issues for member and spouse)	In Network - Yes Out of Network Reimbursement - \$300-\$1800
IRS Audit Services	Up to 50 hours per year	In Network -Yes Out of Network Reimbursement - \$450-\$1000
Preferred Member Discount	25% Preferred Member Discount	No
Online legal documents	Yes	Yes
24/7 Access	Yes - Nationwide	No